



# NAVIGATING ENHANCED PAYROLL

## Bridgemans Services Group sets sail with ADP Workforce Now

### Quick facts

**Company:**

Bridgemans Services Group

**Headquarters:**

Vancouver, British Columbia

**Industry:**

Marine Services

**Employees:**

100

**ADP Products:**

ADP Workforce Now®



**Maryam K**

Senior Payroll and  
Benefits Specialist

When envisioning a remote work site, Bridgemans Services Group provides everything necessary for operational success: floatels for workforce accommodation, marine services for personnel and cargo transport, and the construction equipment required for developing marine infrastructure. To successfully deliver these extraordinary projects, having effective administrative processes is essential. Leading this effort at Bridgemans is Maryam K, a senior payroll and benefits specialist. Here is her story, along with Bridgemans' experience in implementing ADP Workforce Now.

### Business challenges

- Bridgemans outgrew its QuickBooks payroll system and needed a more robust solution to accommodate its needs—like multiple payroll cycles for over 100 employees
- As a growing company, Bridgemans needed enhanced compliance support, especially for hourly employees

### How ADP helped:

ADP Workforce Now is improving payroll processes at Bridgemans Services Group, allowing for the efficient management of payroll for over a hundred employees across various cycles. With its user-friendly platform and comprehensive compliance resources, Maryam and her team stay up to date with labour regulations. Additionally, ADP's knowledgeable support offers quick assistance and positions Bridgemans for long-term growth and success no matter where their projects are located.

### Transitioning from QuickBooks

When Maryam first joined Bridgemans, the company was using QuickBooks for payroll. Drawing from her previous experience with ADP Workforce Now, she remarked, "I always thought QuickBooks was meant for small businesses, and I confirmed this when I started using it on a daily basis. I was accustomed to ADP's wide range of features and was disappointed by the limited functionality of QuickBooks. My experience with ADP was easier and more accurate."

Since Bridgemans is growing rapidly—expecting to double in size within the year—Maryam knew she had to find a payroll system that would fit its evolving needs. Determined to enhance the payroll system at Bridgemans, she took the initiative to advocate for a transition to ADP Workforce Now—a system she knew well and trusted. "I presented ADP as an option because I knew it had the functionality we were looking for and would accommodate our future needs," says Maryam.



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**- Maryam K**  
Senior Payroll and  
Benefits Specialist

## A positive implementation experience

With her manager's support, who had experience with ADP, Maryam successfully led the company's transition to a new ADP payroll platform. Bridgemans has a complex payroll process, with cycles occurring bi-weekly, semi-monthly, and monthly. She expressed her satisfaction with ADP, stating, "There's always a Bridgemans' payroll being prepared or processed. The automation in ADP Workforce Now saves me steps, and when you're processing multiple payrolls at once, those saved steps add up to significant time savings."

## Exceptional support and compliance assistance

One of the highlights of Maryam's experience with ADP has been the exceptional support she receives from its associates. "I can't say enough good things about the assistance I've gotten from the ADP team," she says. Maryam appreciates their willingness to promptly address any inquiries that arise. "They are so knowledgeable and patient, and they are always ready to help in a timely manner. I manage multiple payrolls each week, so it's a great relief to know they are there to support me when I need it."

Maryam discovered that ADP provides essential compliance assistance, particularly when it comes to questions about hourly employees. "ADP has been a tremendous help with compliance. Prior to ADP, we'd be on our own whenever we had legislative inquiries, no matter how minor, which can be quite costly. I'm always impressed by ADP's thorough knowledge, which shines through whenever I speak with them," remarks Maryam.

## A promising investment

Maryam's proactive approach, combined with the exceptional support from ADP, is setting the stage for a streamlined and efficient payroll process that aligns perfectly with Bridgeman's ambitious growth goals. The groundwork is firmly laid for a payroll system that will not only keep pace with Bridgemans' rapid expansion but also ensure they thrive in each new territory. With the right tools and features at her disposal when and if they need them, Maryam is optimistic about the future: "We're just getting started. I'm excited about Bridgemans' future and ADP's ability to adapt as we continue to grow."

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