



## Hours per week recovered with ADP®



**Zack Tavakoli,**  
Director of Operations,  
Technomed

Technomed has been buying and selling refurbished medical imaging equipment since 2004. Clients include suppliers, hospitals and brokers worldwide, from Canada and the United States to South Korea. Before partnering with ADP, they manually processed payroll and tax documents before realizing this was causing undue stress and hassle, for them and their employees.

## Realizing things are better with ADP

Previously, we were running payroll manually using an Excel sheet – that was a big mistake. It wasn't long until we encountered issues. Sometimes we'd be a day or two late filing payroll. Our existing process wasn't as efficient, or as accurate, as we thought.

Our team was aware of ADP but felt professional payroll services were just for companies larger than us. We rely on RBC for our banking needs, since they specialize in the healthcare sector and knew our business well. It was during a business review, when our RBC Account Manager suggested we reach out to ADP. We were up and running within 48 hours after we made first contact. ADP knew we were in the middle of a pay period and wanted to ensure our employees got paid.

### Quick Facts



**Company:**  
Technomed



**Headquarters:**  
Vancouver, British Columbia



**Industry:**  
Professional & Technical  
Services



**Employees:**  
60



**ADP Products:**  
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## From two hours to five minutes in time savings

ADP completely handles our tax remittances. It's a huge relief not to spend so much time and energy on them anymore.

Just like payroll, we also did our tax remittances with Excel. We would have to plug in the formulas, track the data ourselves, and manually enter the data online. The process would take about two hours per pay period. Now we give ADP our information, the appropriate salary data, and everything is handled for us. We only spend five to 10 minutes on the process per pay period.

## The magic of employee self-service

The ADP Mobile App is great, especially the self-service aspect. Employees who need their pay stubs get them right in the app. Previously, employees would come to me and ask for past pay stubs, and I would have to go to the location where I saved all the pay slips, and find the specific one they needed. The difference is night and day - having it right in the app let's them access themselves whenever they'd like.

## What's next for Technomed?

We're exploring expansion into the US. Knowing ADP operates on both of sides of the border provides us with the confidence that we'll be in good hands no matter what the future brings.



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