

# Business resiliency

How ready is your  
payroll and HR?

**36%** don't understand  
COVID-19 legislation

Further, when asked if their organization's systems provided reporting to meet the requirements of Canada Emergency Business Account (CEBA), Canada Emergency Wage Subsidy (CEWS), The Temporary Wage Subsidy for Employers (TWSE), and other requirements, **46% of those surveyed were unsure or said their systems did not.**

**48%** strongly agree they are  
prepared for remote access

Though a higher percentage of those surveyed agreed that their organization is prepared to perform and manage HR tasks remotely, **they disagree that access to real time performance metrics was easily accessible by executives.** Responses were split almost evenly when asked if employees could use their mobile devices to view paystubs, manage their benefits, request time off, and clock in/out.

**63%** dissatisfied with their current  
integration capabilities

Highest among this group of concerned are those in **HR and finance roles.** Only 37% of respondents agreed that their organization's payroll and HR related systems seamlessly integrated with third-party HR apps that provide services such as financial wellness, learning management, compliance, and/or collaboration tools.



**Investing in your  
automated systems**

**30%** of organizations **have questioned the functionality of their payroll & HR systems** since the start of this year.

As businesses like yours make plans for recovery and operation in a changed work environment, **it's important to ensure your HR systems and processes are ready for what's next and don't hold you back with time-consuming, manual processes.** Align with a partner that has a proven ability to:

Quickly decipher  
legislation

Clearly communicate  
the risk or opportunity  
it presents

Provide seamless,  
all-in-one payroll  
and HR technology

## With ADP you get:



**Actionable HR guidance** from experts to help businesses respond, make personnel decisions and more.



**Anytime, anywhere access** to pay, time, benefits and HR transactions.



Seamless, **all-in-one payroll and HR suite** that gives you the freedom and flexibility needed to help manage your return to work plans — **while saving you time and money.**



## Also...



**Touch-free**, digital pay options to safely and securely pay your people.



**Employee Assistance Programs (EAPs)** to help employees with personal or work-related issues.



**Team performance tools** to drive employee engagement and professional development.



**Secure connections** to integrated solutions for your company's unique needs and for your vital partners like accountants, brokers and ERP providers.

**Our configurable HR technology, intuitive workflows and trusted legislative experts offer support for your business through times of change and beyond.**

## Contact ADP

Visit our [Resource Hub](#) for new insights and thought leadership to help you, your business and your employees.

This survey gathered insights and opinions from a wide-range of office based job functions like HR, Finance, Accounting, and Information Technology. 41% of all respondents were Owners or Executive Level. Surveyed July 2020