

# Business resiliency

How ready is your  
payroll and HR?

**21%** don't understand  
COVID-19 legislation

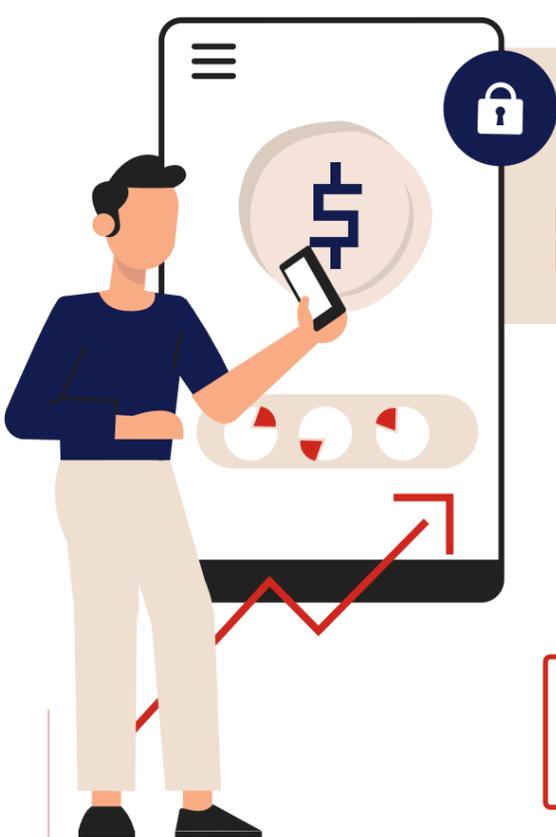
Company owners surveyed acknowledged being unsure of their understanding of the new legislation and how it impacts their organization. They also expressed **uncertainty** when asked about the confidence they had in their **organizations ability to keep up with changes in payroll and tax laws and regulations.**

**74%** are prepared for  
remote access

Though a high percentage of those surveyed agreed that their organization is prepared to perform and manage HR tasks remotely, **they disagree that access to real time performance metrics was easily accessible by executives.** Responses were split 50/50 when asked if the organizations Payroll and HR systems enabled efficiency by reducing manual processing and enabling employee self-service.

**30%** dissatisfied with their current  
integration capabilities

Highest among this group of concerned are those in **HR and finance roles.** Only 35% of respondents agreed that their organization's payroll and HR related systems seamlessly integrated with third-party HR apps that provide services such as financial wellness, learning management, compliance, and/or collaboration tools.



**Investing in your  
automated systems**

**82%** of organizations **do not have a timeline for funding** efforts to automate their HR and Payroll systems.

As businesses like yours make plans for recovery and operation in a changed work environment, **it's important to ensure your HR systems and processes are ready for what's next and don't hold you back with time-consuming, manual processes.** Align with a partner that has a proven ability to:

Quickly decipher  
legislation

Clearly communicate  
the risk or opportunity  
it presents

Provide seamless,  
all-in-one payroll  
and HR technology

## With ADP you get:



**Actionable HR guidance** from experts to help businesses respond, make personnel decisions and more.



**Anytime, anywhere access** to pay, time, benefits and HR transactions.



Seamless, **all-in-one payroll and HR suite** that gives you the freedom and flexibility needed to help manage your return to work plans — **while saving you time and money.**



## Also...



**Touch-free**, digital pay options to safely and securely pay your people.



**Employee Assistance Programs (EAPs)** to help employees with personal or work-related issues.



**Team performance tools** to drive employee engagement and professional development.



**Secure connections** to integrated solutions for your company's unique needs and for your vital partners like accountants, brokers and ERP providers.

**Our configurable HR technology, intuitive workflows and trusted legislative experts offer support for your business through times of change and beyond.**

## Contact ADP

Visit our [Resource Hub](#) for new insights and thought leadership to help you, your business and your employees.

This survey gathered insights and opinions from a wide-range of office based job functions like HR, Finance, Accounting, and Information Technology. 36% of all respondents were Owners or Executive Level.  
Base: 900 US-based professionals  
Surveyed: May-June 2020